

Default Prevention: You Are The Key!
August 1, 2002



We Help Put America Through School



# Cohort Default Rates – A Path to Successful Data Management

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At the end of this session, you will be able to:

- Discuss implications of inaccurate CDR data
- Discuss the CDR calculation
- Describe a path to successful CDR data management
- Identify new CDR initiatives
- Identify CDR resources





- Administrative capability –requirements for Title IV participation (34 CFR 668.16)
- Better-quality decision-making at federal, state and local levels
- Better customer service





- Students are affected by a school's processes and data management
  - Case 1
  - Case 2





# Quick CDR review





## Quick CDR review (continued)



Loan data for CDR calculation stored in NSLDS

#### **Formula**

- N Default during 2 year period
- D Enter repayment during 1 year period

#### For FY 2000

- 10/1/1999 9/30/2001
- 10/1/1999 9/30/2000

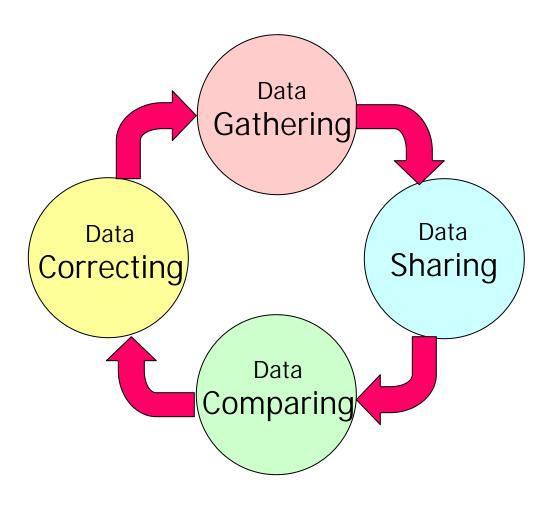
 $\frac{N}{D} \times X = CDR \text{ and LRDR}$ 



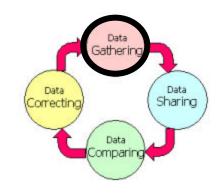


### A Path to Successful Data Management







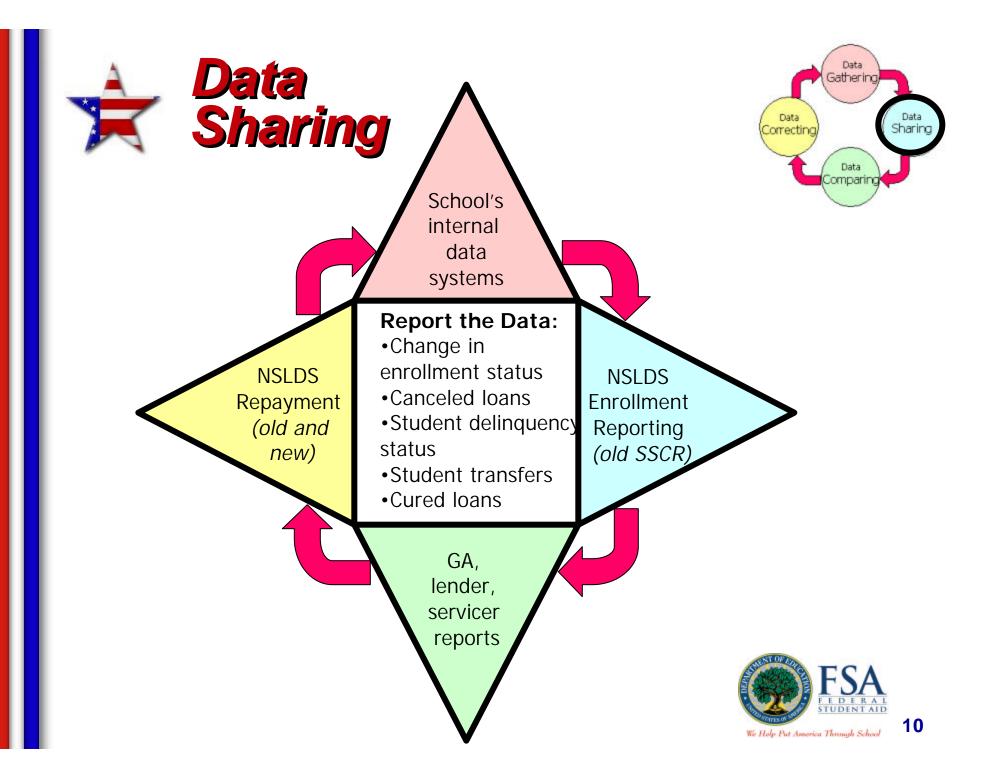


- Determine CDR data to be captured
- Establish a data gathering process up front
- Establish a communication network with key players and responsibilities

Type: School Records Spreadsheet

Borrower's SSN	Borrower's Name	Type of loan	Loan Period	C2350 1100 1100 1100		Enrollment Status Date	LDA or LTH	Date Entered Repayment	Default/ CPD Date	Claim Reason Code
										75
										704 329
				20						10
					-					(C
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## NSLDS Web-Based Enrollment Reporting

N.	ŜLDS	Mei	nu Aid	Enroll	Org Re	eport	8 ? X	
Enrollment Summary   Enrollment Reporting Schedule								
SSN: First Name: DOB: Logged on as					(MMDDCCYY) Retrieve Name Search			
SSN: DOB:								
		Enrollment I	Detail	Enrollme	nt Timeline			
	School Name	OPEID	Most Recent Status	Eff. Date	ACD	Cert. Date	Cert. Method	
1			No Record Found	09/01/1998	12/16/2000	09/01/1998	School Batch	
2			Withdrawn	12/16/1999	N/A	05/31/2000	School	

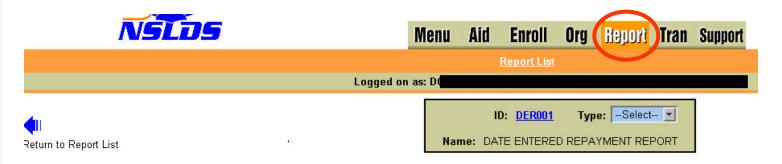




Batch



## NSLDS Date Entered Repayment (DER) Report



#### **Report Parameters**

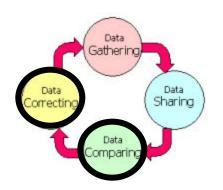
OPEID:	000
Dt Sched to Enter Repay Begin:	MM/DD/CCYY
Dt Sched to Enter Repay End:	MM/DD/CCYY
Sort By:	Select
Output Medium:	Select ▼

Submit

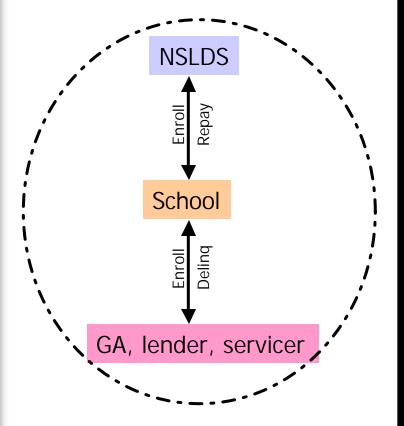




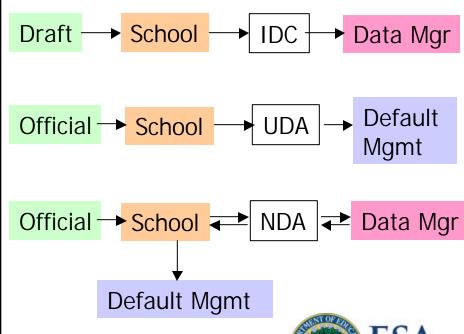
# Data Comparing and Correcting



### Informational Data



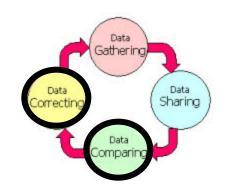
# Calculated Data (CDRs)



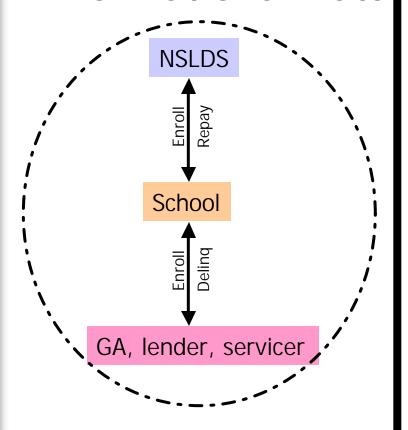
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# Data Comparing and Correcting



### **Informational Data**

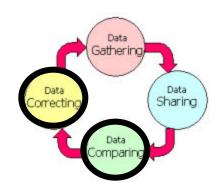


# Calculated Data (CDRs)





# Data Comparing and Correcting



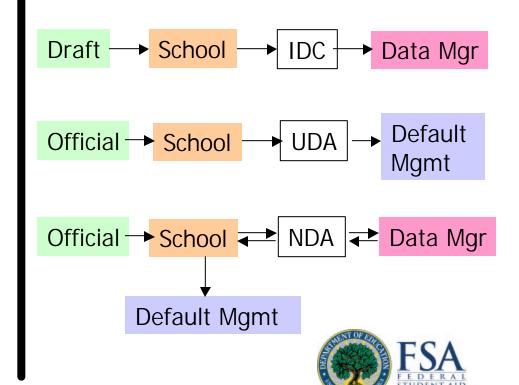
#### Informational Data



IDC= Incorrect Data Challenge UDA = Uncorrected Data Adjustment

*NDA* = *New Data Adjustment* 

# Calculated Data (CDRs)







- Customer service
- Easier to manipulate and sort data
- Requirement Paperwork Reduction Act
- Save taxpayer's money
- Saves the environment

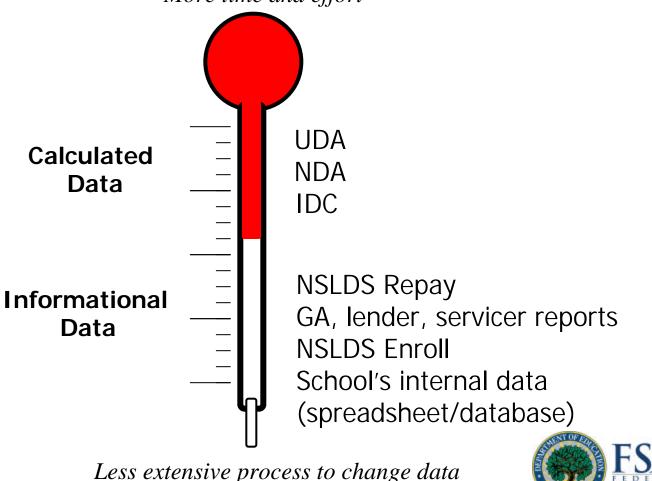




# Impact of changing data - institutional and situational

More extensive process to change data

More time and effort



Less extensive process to change data
Less time and effort





### **CDR Resources**





- Web http://www.ed.gov/offices/OSFAP/defaultmanagement/cdr.html
- Guide http://ifap.ed.gov/drmaterials/FinalCDRG.html and http://ifap.ed.gov/drmaterials/changelog.html
- Default Management Contact info
  - Email fsa.schools.default.management@ed.gov
  - Phone 202-377-4258
  - Mail 400 Maryland Ave, SW; Washington, DC 20202-5353
  - Commercial delivery 830 First St, NE; Washington, DC 20002-5353
- Regulations 34 CFR 668.181-668.198, App A & B to Subpart M of Part 668
- Handbook 2001-2002 pages 2-56, 2-81, 2-82, 8-5, 8-6, 8-36
- Partner Letters http://ifap.ed.gov/dpcletters/gen0108.html and http://198.77.163.160/eannouncements/0119stuhbkbestprectice.html



### Other Resources

- U.S. Department of Education (main #)
- Schools Portal and IFAP
- Customer Service Call Center
- Default Collections
- Partner Services and Portal
- Students Portal
- NSLDS
- CPS/WAN Technical Support
- Case Management
- Direct Loan Schools Relations
- PEPS
- Campus Based Call Center

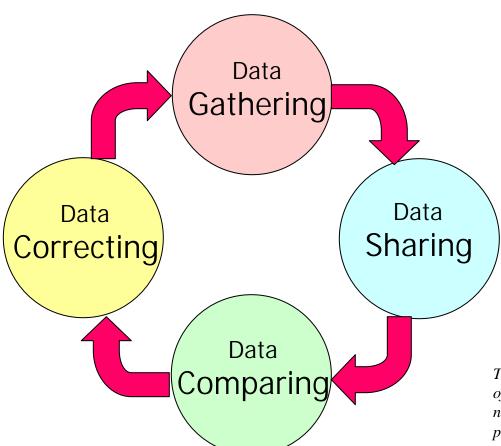
All of the contact information for these resources are found in Chapter 2.5 of the "CDR Guide," and the change page website listed on the previous slide





### **Conclusion**





To obtain an electronic copy of this presentation and the notes associated with it, please visit www.ifap.ed.gov





# **Abbreviations**

Abbreviation	Description			
Арр	Appendix			
CDR	Cohort Default Rate			
CFR	Code of Federal Regulations			
CPS/WAN	Central Processing System/Wide Area Network (resource)			
Data Mgr	Data Manager (guaranty agencies and the Direct Loan servicer)			
Def Mgmt	U.S. Department of Education, Default Management			
Delinq	Delinquency reports from the guaranty agency			
DL	(William D. Ford Federal) Direct Loan (Program)			
Draft	Draft cohort default rates			
ECDR	Electronic Cohort Default Rate			
eLRDR	Electronic Loan Record Detail Report			
Enroll	Enrollment tab in NSLDS			
FFEL	Federal Family Education Loan (Program)			
FY	Fiscal year			
GA	Guaranty Agency			
IDC	Incorrect Data Challenge			
IFAP	Information for Financial Aid Professionals (website)			
LDA	Last date of attendance			
LRDR	Loan Record Detail Report			
LTH	Less than half time			
NDA	New Data Adjustment			
NSLDS	National Student Loan Data System			
Official	Official cohort default rates			
Org	Organization tab in NSLDS			
PEPS	Postsecondary Education Participation System (database)			
Repay	Repayment information found under the Org tab in NSLDS			
SAIG	Student Aid Internet Gateway			
SSCR	Student Status Confirmation Report			
UDA	Uncorrected Data Adjustment			
Yr	Year			

